



CLEAR PATH

SENIOR & SPECIALITY MOVING MANAGERS

To whom it may concern,

Pauline has been a Godsend to me! I was at a point in my business where I was lost as to how to take the next step. Pauline started by designing an operations manual for us. This gives us the opportunity to standardize and streamline our operations on site with clients and to have all team members be clear on what is expected and what their role is.

After completing the Operations manual Pauline put a training day together which she ran with our entire team. It was fun, interactive and show cased the process and standards expected for our organisation.

Pauline has now stepped in to run our projects on-site. She is truly professional and organised. She has a very keen eye for detail and process which all assists with reducing stress on the job as well as reduces the risk of having unforeseen challenges arise.

When we are working on site one needs to be 'hands on'. It's not glamorous and can be dirty. Pauline doesn't mind this at all and gets stuck in to the task on hand.

Having said that problem solving is part of what we deal with all the time on site and Pauline has proven herself to be able to present a plan B when things don't go according to plan. I believe this to be her entrepreneurial character traits coming into play – she is always able to make a plan. Her lovely calm demeanour means she doesn't get rattled when having to adjust when plans change.

Again, showing her problem solving and entrepreneurial spirit Pauline suggested taking on the task of doing market research on our inventories. She has now taken on this task with enthusiasm and professionalism. This has quickly become invaluable for me, allowing me to be able to focus that time in other areas.

Pauline's underlying values of caring and everything working in collaboration is exactly the core values of our business. This has meant that as entrepreneurs we have been able to support each other and work together as an awesomely positive and powerful team.

I would highly recommend Pauline to anyone. She brings strategic value, compassion and structure to any environment.